iData 95 Troubleshooting

Table 1 iData 95 Troubleshooting

Fault	Cause	Solution
After the power key is pressed, the iData 95 is not powered on.	The battery volume is too low or the battery is not charged.	Charge the iData 95 or replace the battery.
	The battery is incorrectly installed.	Correctly install the battery.
	The system breaks down.	Restore factory settings.
Battery charging fails.	The battery fails.	Replace the battery.
	The temperature of the battery is too high or low.	Put the battery in normal temperature.
During data communication, data is not transmitted or transmitted data is incomplete.	The cable configuration is incorrect.	Consult the system administrator.
	The communication software is incorrectly installed or configured.	Install or reinstall the ActiveSync software to update the driver.
The relevant function is not activated after a user clicks a button or icon.	The system does not respond.	Restart the system.
No sound can be heard.	The volume is too low or is disabled.	Adjust the volume.
The iData 95 is closed.	The iData 95 is in the inactive state.	After being inactive for a period of time, the iData 95 is closed.
	The battery is used up.	Replace the battery.
The iData 95 responds at a low speed.	Too many files are stored in the iData 95.	Remove unused memos and records. If necessary, save the records on the host or increase the storage capacity by using an SD card.
	Too many applications are installed on the iData 95.	Remove applications installed on the iData 95.
The iData 95 does not decode barcodes.	The scan application is not loaded.	Load iScan in the iData 95.
	Reading a barcode fails.	Check that the barcode is defective.
	The battery volume is low.	If the scanner stops sending out laser beam after you turn on the switch, check the battery volume.

Table 2 Cable Troubleshooting

Fault	Cause	Solution
Charging fails.	The cable is in poor contact.	Replace the cable.
The synchronization software cannot be connected.	The cable is in poor contact.	Replace the cable.

Table 3 Wi-Fi Connection Troubleshooting

Fault	Cause	Solution
An AP cannot be connected.	"Authentication fails" is displayed.	The password of the WLAN device is incorrect.